

Agency Postmaster – Sept. 1, 2015

Today, the Office of Personnel Management and the Department of Defense announced the award of a contract to provide a comprehensive suite of identity theft and credit monitoring services to the people victimized by one of the worst cybercrimes ever carried out against the United States Government.

Identity Theft Guard Solutions LLC, doing business as ID Experts, a national company with extensive experience and a track record of customer satisfaction in identity protection and credit monitoring, will provide three years of services, free-of-charge, to the people whose personal information was stolen from OPM's background investigations database in the course of the cyber breach. These services will also be provided to the minor dependent children of impacted individuals.

As one of the people whose personal information was stolen, I completely understand and share the concerns people have about the theft of these records. I want to assure everyone that we are doing all that we can to increase the security of our systems and to support the victims of this crime.

By the end of this month, the U.S. Government will begin sending notices to impacted individuals detailing how to sign up for these identity theft and credit monitoring services. Notifications will continue over a number of weeks until they are completed. However, beginning today, with the announcement of the contract, everyone impacted is automatically covered for identity restoration services and identity theft insurance.

You are probably aware that in addition to the background investigations database, information in databases containing personnel records of current and former employees was also stolen. Those who were affected by that incident should have already received notifications. If you were impacted by both incidents, you will receive an additional notification about the background investigation incident that will detail your coverage options going forward. We will also be providing specifics on our website about how that process will work.

OPM's online cybersecurity resource center at www.opm.gov/cybersecurity, which has valuable information about reducing the risk of becoming a victim of cybercrime

and it has answers to many frequently asked questions. We are continually updating the website and you can also sign up for automatic updates. If you still have questions after browsing the website, email us at cybersecurity@opm.gov.

OPM remains committed to protecting the safety and security of the information of Federal employees and contractors. In partnership with experts from across government, we have taken a number of significant steps to secure our systems to guard against future data theft, and that work is continuing.

Together with our interagency partners, OPM is committed to delivering high-quality identity protection services to the Federal community. Thank you for your patience, your cooperation, and your continuing support.

Sincerely,

Beth Cobert
OPM Acting Director